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(54) METHOD FOR ANALYZING FREE DESCRIPTIVE ANSWER, METHOD FOR EXTRACTING KEYWORD FROM FREE DESCRIPTIVE DOCUMENT, AND METHOD FOR SUPPORTING **ANALYSIS OF THE DOCUMENT**

(57)Abstract:

PROBLEM TO BE SOLVED: To construct a keyword data base by using an actual free descriptive answer text, and to analyze the free descriptive answer text based on the keyword data base.

SOLUTION: This method comprises a process for generating the elements of keywords by extracting the same character string included in the answers of not less than two answerers from a plurality of free descriptive answers, a process for constructing a keyword data base by erasing the same overlapped expression from the elements of the keywords, and erasing any unnecessary character string which can not be any keyword, a process for comparing the plurality of free descriptive answers with the data base, and for, when any character string including each keyword is present in each free descriptive answer, counting it as 'the presence of reaction', and a process for relating the attribute of a person whose reaction is counted with the keyword.



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